

# *The Good Buzz Aged Care*



What might you need:

1. GP – for medical referrals
2. Advocate – to ensure all your claims have been filed.
3. Financial Advice – from an expert in Aged Care.
4. Occupational Therapist – to assess the level of care you need.

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**This Good Buzz is about the different aged care options and getting advice about aged care services.**

**Services that you may need are available from both DVA and the Department of Health.**

**These are entry-level services for lower care needs. They are not designed for more complex care needs.**

**They are only available to eligible veterans and war-widowed partners.**

**You can receive services through DVA and the Department of Health at the same time.**

**But each service can only be provided by one department.**

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## **Australian Veterans Affairs Aged Care Policy**

**The Australian Department of Veterans' Affairs (DVA) provides essential support and services to veterans and their families, including aged care options. Let's delve into the key aspects of their aged care policy:**



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## Eligibility and Services:

Both the DVA and the Department of Health offer aged care services to older Australians.

DVA's services cater to entry-level needs and are available exclusively to eligible veterans and war widowed partners.

These services are not designed for complex care requirements but cover essential support.

Simultaneously, the Department of Health's services, accessible to all Australians, include My Aged Care—a central entry point for aged care information and services.



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DVA's Aged Care Services:

For eligible veterans and their families, DVA provides services such as:

Home Support: Assistance with housekeeping, personal care, safety-related maintenance, and home nursing visits.

Chronic Health Management: Support for managing health conditions.

Respite Care: Temporary care to give caregivers a break.

Recovery Care: Assistance outside the home during illness or injury recovery.

Aged Care Resources: Access to books and webinars.



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Residential Aged Care:

DVA covers the entire cost of residential aged care for former prisoners of war and Victoria Cross recipients.

Other veterans and war widows or widowers contribute to the cost, with subsidies from the Commonwealth.

Moving into aged care can be overwhelming, and Open Arms – Veterans and Families Counselling offers free and confidential counseling to those who have served in the ADF and their families.

In summary, the DVA's aged care policy ensures that veterans receive appropriate support, whether at home or in residential care, acknowledging their service and sacrifices.



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Your guide to DVA health  
and home care services



Get assistance	Access this service	Find out more
<b>Domestic Assistance</b>		
<ul style="list-style-type: none"><li>• Internal house cleaning (dishwashing, vacuuming and mopping)</li><li>• Bed making and linen changing</li><li>• Clothes washing and/or ironing</li></ul>	<p><b>Access:</b> Call the Veterans' Home Care Assessment Agency on 1300 550 450</p> <p><b>Cost:</b> Co-payment \$5 per hour Capped amount - maximum \$5 per week</p>	<p><b>Page 6</b></p> <p><b>Veterans' Home Care</b> on the DVA website <a href="http://dva.gov.au/vhc">dva.gov.au/vhc</a></p>

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## Personal Care

- Showering, bathing and toileting
- Dressing, grooming
- Application of non-medical skin creams and lotions
- Eating
- Putting on compression stockings, preventative bandaging, splints and calipers
- Moving about the house
- Getting in and out of bed

**Access:** Call the Veterans' Home Care Assessment Agency on 1300 550 450

**Cost:** Co-payment \$5 per hour  
Capped amount – maximum \$10 per week

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Veterans' Home Care  
on the DVA website  
[dva.gov.au/vhc](http://dva.gov.au/vhc)

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## Home and Garden Maintenance

- Cupboard adjustment
- Replacing light bulbs
- Changing batteries in smoke/security alarms
- Cleaning of gutters
- Internal and external window cleaning
- Cleaning ceiling and exhaust fans, air conditioning and split system units
- Lawn mowing

**Access:** Call the Veterans' Home Care Assessment Agency on 1300 550 450

**Cost:** Co-payment \$5 per hour  
Maximum 15 hours per year

Capped amount – maximum \$75 in 12 month period

Additional costs for supplies may be required.

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Veterans' Home Care  
on the DVA website  
[dva.gov.au/vhc](http://dva.gov.au/vhc)

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## Community Nursing

- Medication
- Wound care
- Personal hygiene
- Assistance with showering or dressing
- Other personal care support if health or medical recovery is negatively impacted

### **Access:** DVA Community Nursing

1. Referral from your treating doctor, discharge planner, community nurse practitioner or VHC Assessment Agency to an approved Community Nursing provider. A list of approved providers is on our website or contact DVA on 1800 VETERAN (1800 838 372) to find a local Provider or VHC Assessment Agency
2. CN provider to assess your needs and develop a care plan with you

**Cost:** No cost

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Community Nursing  
on the DVA website  
[dva.gov.au/cn](http://dva.gov.au/cn)

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Coordinated Veterans' Care Program		
<ul style="list-style-type: none"><li>• Management of your chronic health conditions and complex care needs</li></ul>	<p><b>Cost:</b> No cost</p>	<p>Page 14</p> <p>CVC Program on the DVA website <a href="http://dva.gov.au/cvc">dva.gov.au/cvc</a> Or call 1800 VETERAN (1800 838 372)</p>
<ul style="list-style-type: none"><li>• Social Assistance</li></ul>	<p><b>Access:</b> Obtain a referral from your GP and call the VHC Assessment Agency on 1300 550 450.</p> <p><b>Cost:</b> Co-payment \$5 per hour Capped amount – maximum \$5 per week</p>	<p>Page 14</p> <p>CVC Social Assistance on the DVA website <a href="http://dva.gov.au/cvcsa">dva.gov.au/cvcsa</a></p>

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## **Savings for Queensland Seniors**

Check the range of savings available to seniors to help make your money go further. You can save on vehicle registration, electricity, gas, and other expenses.

Visit the links to check your eligibility or find out more, including how to apply.

<https://www.queenslandsavers.qld.gov.au/all-savings/seniors>



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## Know Your Cards



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